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| **Public Grievance Form** | | | |
| **Reference No.: 03\_07\_19-23\_WildTrust\_Indian\_Ocean** | | | |
| Please enter your contact information and grievance. This information will be dealt with confidentially.  Please note: If you wish to remain anonymous, please enter your comment/grievance in the box below without indicating any contact information – your comments will still be considered. | | | |
| **Full Name** |  | | |
| **Anonymous submission** | ☐ **I want to remain anonymous** | | |
| **Please mark how you wish to be contacted (mail, telephone, e-mail).** | ☐ **By mail (please provide mailing address):**  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  ☐ **By telephone (please provide telephone number): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**  ☐ **By e-mail (please provide e-mail address):**  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | | |
| **Preferred language for communication** | ☐**IsiZulu**  ☐ **English**  ☐ **Other, please specify: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | | |
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| **Description of incident or grievance:** | | | What happened? Where did it happen? How did it happen to? What is the result of the problem? |
|  | | | |
| **Date of incident/grievance:**  **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | | ☐**One-time incident/grievance (date \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)**  ☐**Happened more than once (how many times? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_)**  ☐ **On-going (currently experiencing problem)** | |
|  | | | |
| **What would you like to see happen to resolve the problem?** | | | |
|  | | | |

Please return grievance form to: WILDTRUST Environmental and Social Management System (ESMS) Manager at [ESMS@wildtrust.co.za](mailto:ESMS@wildtrust.co.za)